

# Instructions for Installing a Chimney Balloon

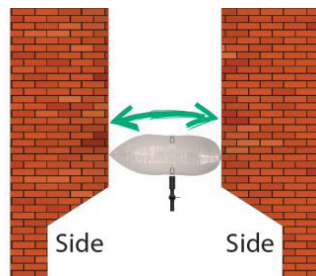
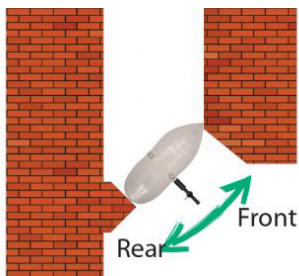
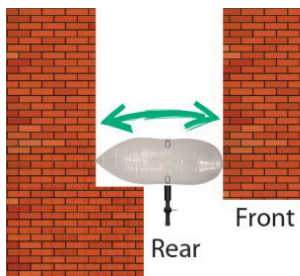
The benefits of installing a chimney balloon are that it keeps your warm air in the room and prevents cold air coming into the room from the chimney. It also insulates against sound, prevents debris and wildlife from falling in, reduces weather ingress and will save you money on your fuel bill every year.



The chimney balloon should fit snugly against 4 sides of the chimney without fretting or rubbing. It should be somewhere you can easily reach with the inflation tube and can easily control the valve to inflate and deflate.

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These are the most suitable locations to fit your chimney balloon:



1. Make sure the valve is open and the inflation tube is attached to the valve.
2. Blow some air into the balloon so that it starts to inflate and there is enough air to allow you to place it in position.
3. Put it into position ready to fully inflate, (if you have a cast iron fire surround make sure you can push it through the small gap before positioning it in the chimney to fully inflate).
4. While you're inflating it make sure it's correctly positioned. It will move a little to where the chimney is widest.
5. Inflate the balloon until it is gently firm, do not over-inflate it. Then close the tap. After an hour check the balloon, it may have deflated a little as the air cools, if so, open the tap and add some more air.

6. Ensure the handgrip is hanging free and not being pushed up against any obstacles. Then hang the "Remember to Remove" notice somewhere where it is visible.

**Please note:** If you live in a windy area where you get a strong up-draught, then it's a good idea to tether the chimney balloon to the grate with a piece of string to make sure it does not get sucked up the chimney.

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## Removal

Open the tap and let the air out before carefully removing the chimney balloon. It is made of tough plastic, but it doesn't like being scraped against rough chimney walls too much. Once it is removed and all the air has been removed, roll it up and store it safely until you need to use it again.

## Maintenance

If you are leaving the chimney balloon permanently in position, check it every 3 months or so to make sure it is fully inflated. Take it out once a year to make sure there is no accumulated debris above it.

Sometimes, over time, friction against a rough chimney surface can cause small holes to occur. In this instance make sure the hole is clean and dry then simply stick a piece of adhesive tape over it. Make sure there are no wrinkles for air to trickle through.

## Safety

Remove the balloon before you light a fire in the grate. If a fire is accidentally lit with the balloon in place, it will quickly shrink and fall into the grate. The bag is unlikely to burn if it stays in the chimney and the hand grip is not inflammable.

**Please note:** If you experience any difficulty fitting this product, **please call our dedicated Installation Helpline on 0800 029 4549** to speak to an energy advisor who will give further guidance and assistance over the telephone\* This service is open weekdays 8.45am to 5.30pm.

*\* this is a helpline service only and it is not possible to arrange for an energy advisor to visit your home to assist.*